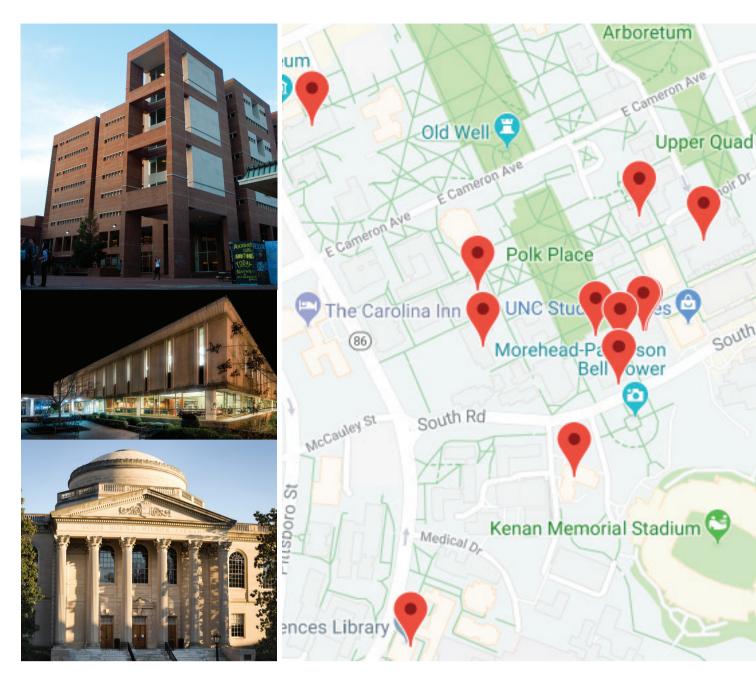
Virtually Representing Our Physical Spaces



Background

We have lots of spaces, everybody wants to use them, and nobody knows where they all are.

Recent research and surveys confirm that our information about our physical spaces on the web is used often.

Some of our 11 branches are underutilized, and others are over capacity.

Other Examples of Reusing Content

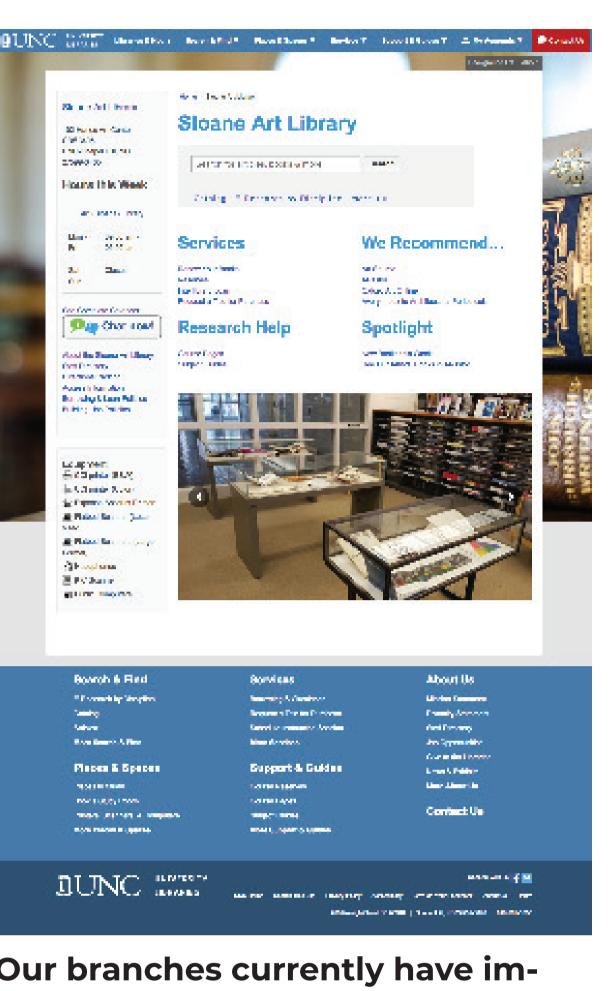
News



Projects



Chad Haefele Head of UX & Assessment



Our branches currently have image sliders to show off their physical spaces. They aren't accessible, pose multiple usability issues, and are very difficult to update.

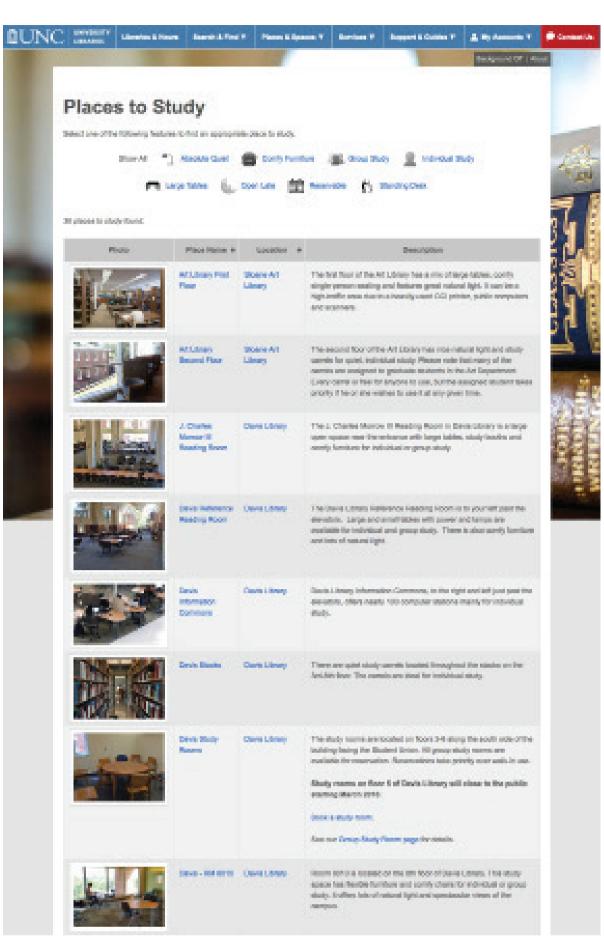
Improvement Ideas

Branch Pages

- Remove the sliders!
- Embed photos on branch pages
- Highlight the features
- Provide a way to find more places

Places to Study Tool

- Allow multi-filters
- Add more pictures
- Embeddable places



Our current Places to Study page lets users filter by feature of the space. But you can't filter by multiple criteria, and each space only gets one image.

UNC Libraries (Chronyunaedu/ert Sloane Art Library Embeddable and reusable! Hours this Week Services We Recommend understas electris المعملم المعاديه والمعد 444-10-2446 0446 lastronias adata Research Help Spotlight 444-20-2486 -0186-1 1449-10-1465 - 4469-1 al/10/2,465 ALL-24-2-445 0129-7 Our Spaces Equipment Title Title Title Feature - Feature Feature Feature Feature Feature Feature Feature Feature More >>



Places to Study Tool Usage August 2017 - May 2018 **Most-Used Location Filters**

Library	Clicks
Davis (main)	796
Undergraduate	347
Science	324
Art	173
Least Used: SILS	35

Most-Used Feature Filters

Feature	Clicks
Reservable	2467
Absolute Quiet	1406
Group Study	1223
Independent Study	795
Least Used: Large Tables	47

Students who say they use Places to Study Often or Sometimes: Undergraduates: 93% Graduate Students: 79.1%

Future Work & Research

Usability testing, baseline and on drafts

- Updating our photos
- Adding more spaces
- Exploring 360 degree photos
- Applying as many of these updates to our Google listings as we can

What Would You Do Next?

cHaefele@email.unc.edu **@HiddenPeanuts**